I design products that move the needle as much as they move pixels – blending craft, systems thinking, and tech to turn complexity into clarity.

rishabh-soni.com | PW: OpenSesame rishabh.soni@utexas.edu

#### Education

## University of Texas at Austin

M.S. Information Studies (HCI + UX Concentration) GPA: 4.0

## GGSIP University, India

B.A. Architecture, Dean's List Thesis of the Year

### Volunteering

## San Francisco Design Week - 2025

Led the portfolio review station, mentoring and supporting emerging designers.

### Austin Design Week - 2022

Organized and hosted workshops on design strategy and community building.

# The Design Village — Master's Program - 2021

Co-designed the curriculum for a master's design program, bridging academic thinking and industry practice.

#### **Toolkit**

#### Design

Interaction + Motion Design, Design Systems, Accessibility, Responsive Web & Mobile, Information Architecture, Prototyping

### **Execution**

Figma, Framer, Adobe, QA Testing, JIRA, Design Tokens & Handoff Tools

#### **Process**

Agile, Design Thinking, Product Strategy, Design Systems Governance, Design Operations, Stakeholder Management, Cross-Functional Alignment

### Research

Usability Testing, User Research, A/B Testing, UX Audits, Heuristic Evaluation, Mixed Methods Research

#### **Experience**

## SoFi - Product Designer / July 2023 - Present

#### **Lending Products**

- Lead designer for internal agent tools, focused on increasing sign-ups, reducing operational costs, and improving efficiency while collaborating with 5+ cross-functional teams.
- Designed a hub-and-spoke onboarding feature for SoFi's mobile app, boosting task clarity and conversion rates, and reducing support queries — scaled across 4 product lines.
- Launched a self-service financial aid flow, cutting agent support time by 40% and empowering users to navigate complex tasks independently.
- Partnered with product and engineering leadership to influence roadmap priorities and align design strategy with business goals.

## Design Systems

- Co-created and launched SoFi's first design system and documentation platform, reducing component build time by 20% and ensuring cohesive implementation across teams; led 30+ global web and mobile UI components through iterative sprints with 10+ product teams and A/B testing with users.
- Partnered with engineering to meet WCAG 2.2 standards, ensuring accessible, inclusive solutions for all components in the system.
- Defined design and development processes while collaborating with PM,
  Engineering and design teams, creating accountability checklists now adopted company-wide.

## **Dell Technologies** — Product Designer / Jan 2023 – May 2023

- Designed a global search and results system adopted across 50+ SaaS tools, improving discoverability and UX consistency at scale.
- Led evaluative research and usability testing to identify UX gaps and design a new experience, increasing task success rates by 25% in complex enterprise workflows.
- Built interactive prototypes to validate design concepts and align stakeholders.

## Google — Product Designer / May 2022 – Aug 2022

Cloud Speech Studio & Conversational Al

- Led design for 2 key features an AI voice training console and a content management tool — delivering 0 to 1 MVPs rapidly through agile sprints.
- Conducted 14+ stakeholder reviews, mapped user scenarios, and led 30+ research sessions, synthesizing insights to shape product roadmaps and prioritize features.
- Built high-fidelity prototypes and journey maps to communicate vision and test workflows, ensuring accessible, human-centered solutions.

## Efi Studio – Design Manager / Jun 2021 – Dec 2021

 Led UI and website redesigns, increasing client engagement by 70%, while mentoring junior designers and managing end-to-end delivery.

## Studio Archohm - Designer / May 2020 - May 2021

• Designed the firm's first mobile app and portfolio website, enhancing internal engagement and driving new client growth.